



Overview

- Community Guide
- Partnering with pharmacy associations
- Low cost quality improvement initiatives

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Trusted Resource

The Guide to Community Preventive Services-The Community Guide





Getting Pharmacies on Board

- Work with your pharmacy association
- Have a pharmacist deliver your message
- Engage pharmacy leaders
- Address barriers
- Demonstrate how using the IIS is a win-win

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Quality Improvement Initiatives





Health Steps to Implement QI Work

- Provided minimal funding to help with administrative time to create/implement sustainable changes
- Visited the clinics for planning meetings
- Involved a variety of clinic staff in the planning
- Checked in with clinics to provide technical assistance



Change in Work flow

Clinic 1

• **Measure:** Increase the number of Flu and Tdap immunizations provided to adults

Quality Improvement Effort

 Moved adult immunization status update to screening portion of the visit, including changing the time of prompt in the electronic health record

Outcomes

- Flu: Rate increase of 11% points
- Tdap: Rate increase of 10% points

Clinical Measures

Clinic 2

 Measure: Increase the number of Flu and Tdap immunizations provided to adults

Quality Improvement Effort

- Made adult immunizations part of the clinics' HEDIS measures
- Built an alert into the electronic medical records

Outcomes

- Flu: Rate increase of 6% points
- Tdap: Rate increase of 5% points



Suggestions

- · Help clinics find options that are:
 - Low cost and sustainable
 - Meet multiple needs (such as HEDIS)
 - Comprehensive planning meeting
- Include staff who perform a variety of tasks
- Provide patient information that meets the needs of your target audience

